

HOW PSYCHOLOGICAL SAFETY IMPROVES SAFETY PROGRAMS

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WHAT IS PSYCHOLOGICAL SAFETY

PSYCHOLOGICAL SAFETY IS WHEN PEOPLE FEEL THEY CAN RAISE CONCERNS, SUGGEST IDEAS AND SPEAK UP WITHOUT FEAR OF BEING RIDICULED, DEMEANED OR INSULTED.



ENHANCED INCIDENT PREVENTION

WHEN WORKERS FEEL PSYCHOLOGICALLY SAFE, THEY'RE MORE LIKELY TO REPORT NEAR-MISSES, UNSAFE CONDITIONS, AND POTENTIAL HAZARDS BEFORE THEY BECOME SERIOUS INCIDENTS, STRENGTHENING OVERALL SITE SAFETY.



A PSYCHOLOGICALLY SAFE JOB SITE

- PEOPLE ARE LISTENED TO AND NOT INTERRUPTED
- NO-ONE FEELS HARASSED OR MADE FUN OF
- THE ENERGY OF THE JOB SITE IS POSITIVE AND HELPFUL
- SAFETY ISSUES ARE FIXED QUICKLY



MODELING THE WAY

SITE SUPERVISORS AND MANAGERS MUST ACTIVELY DEMONSTRATE THAT THEY WELCOME FEEDBACK AND CONCERNS BY RESPONDING CONSTRUCTIVELY AND TAKING APPROPRIATE ACTION WHEN ISSUES ARE RAISED.

